

November 9, 2021

All Buildings

## COVID-19 Elevator Capacity Restrictions

As Ontario begins to ease restrictions related to COVID-19, BentallGreenOak's Property Management teams are diligently making plans to ensure a well-managed, safe, and comfortable return for all tenants and visitors.

Drawing from the guidance of industry leaders and best practices, effective Monday, December 6, 2021, BentallGreenOak will lift elevator capacity restrictions. This shift will help address any concerns with elevator wait times and provide prompt access to office floors.

The decision to lift elevator restrictions is in consideration of several key factors:

- ✓ Due to their design, regular movement and travel, elevators have a higher level of air exchange.
- ✓ As compared to other activities, risk of exposure in elevators is low.
- ✓ BentallGreenOak's mask mandate will also remain in effect and will stay in place to provide added protection and comfort.
- ✓ The rate of vaccination in Ontario is high and many employers have instituted mandatory vaccination policies.

If the province recommends reducing the easing of restrictions, we will adjust our measures accordingly.

Thank you for your understanding and cooperation.

Should you have any questions or concerns, please do not hesitate to contact us.

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